


Parent Portal: Set up your parent portal account

 support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account

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Last updated: January 8, 2023

School Bytes provides a parent portal to help your school communicate with you.

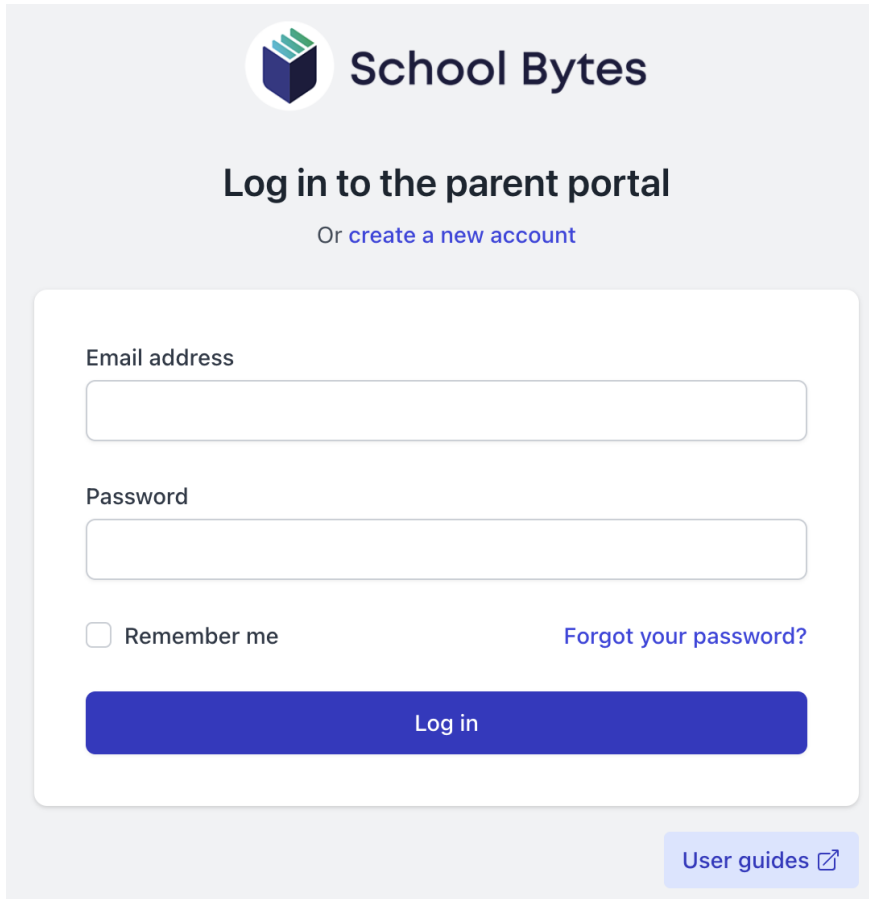
Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

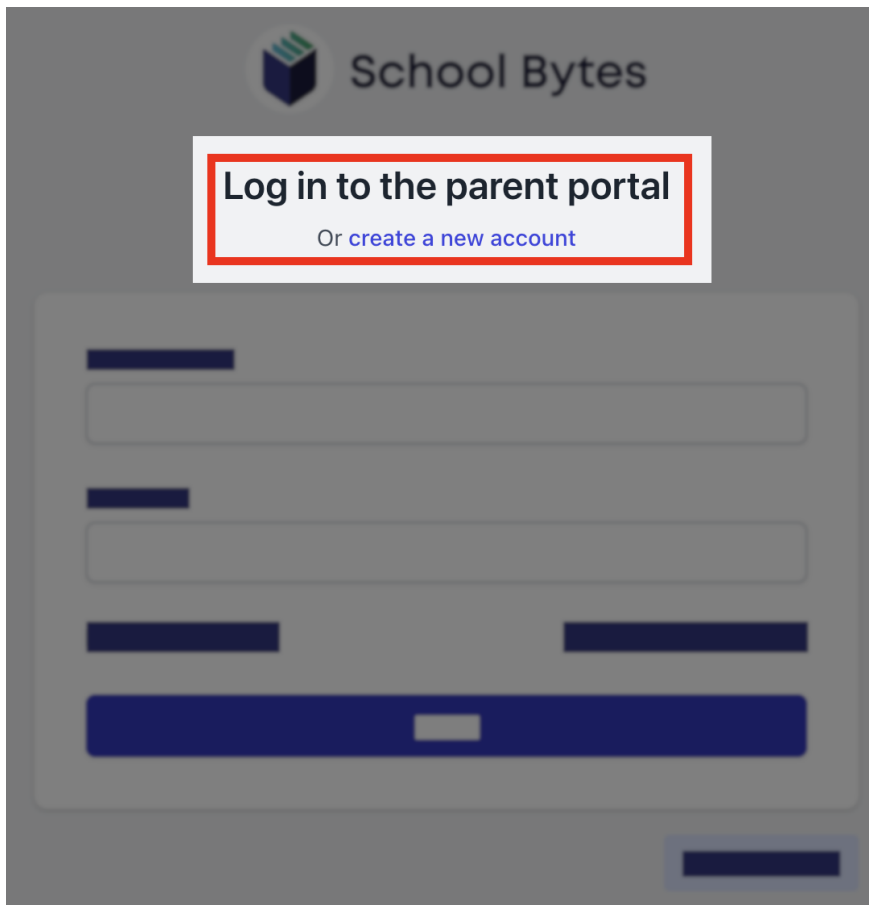
Detailed steps

1. Open the parent portal link – <https://portal.schoolbytes.education/auth/login>



The screenshot shows the login page for the School Bytes parent portal. At the top left is the School Bytes logo, which consists of a blue cube with green lines on top. To the right of the logo is the text "School Bytes". Below the logo and name is the heading "Log in to the parent portal" in a bold, dark font. Underneath this heading is the text "Or [create a new account](#)" in a smaller, blue font. The main content area is a white rounded rectangle containing two input fields: "Email address" and "Password". Below the "Email address" field is a checkbox labeled "Remember me". To the right of the "Remember me" checkbox is a blue link that says "Forgot your password?". At the bottom of the white rounded rectangle is a large blue button with the text "Log in" in white. In the bottom right corner of the entire page, there is a light blue button with the text "User guides" and a small external link icon.

2. Select the create a new account link.



3. Enter your first name as it appears on your student's profile at the school.

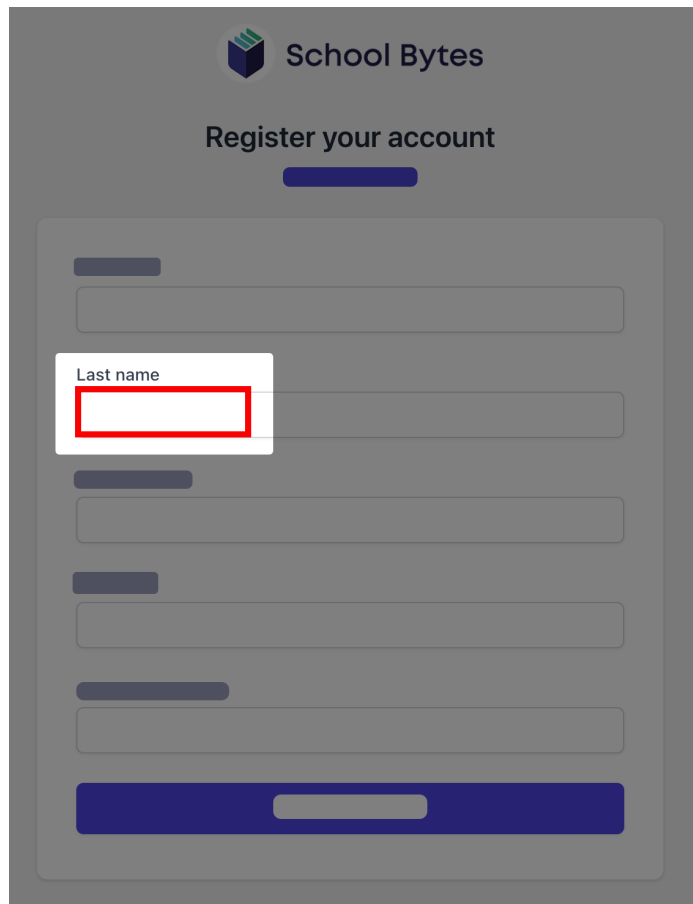
School Bytes

Register your account

First name

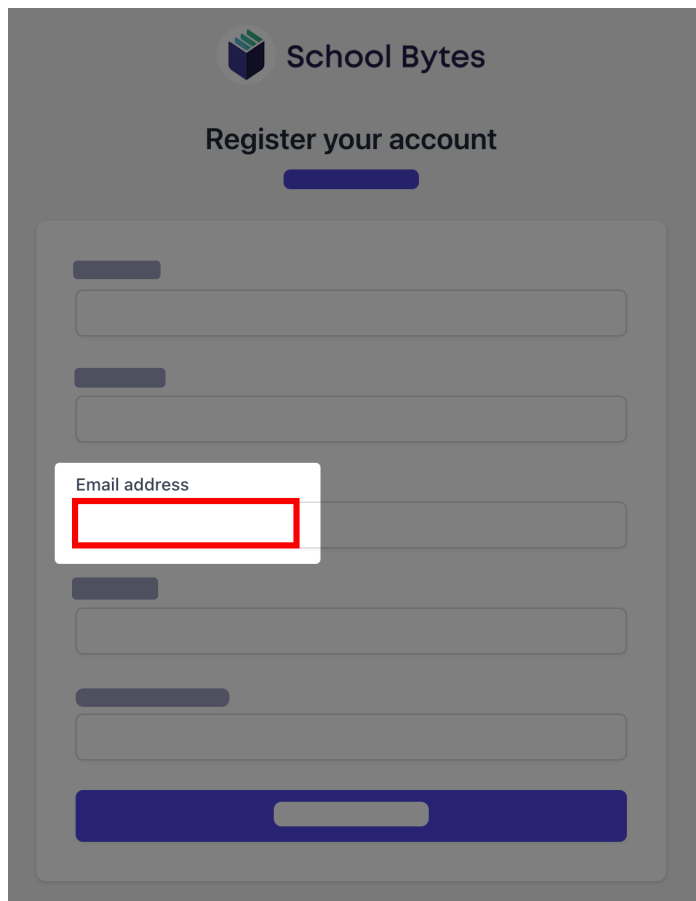
[Red box highlights the first name input field]

4. Enter your last name as it appears on your student's profile at the school.



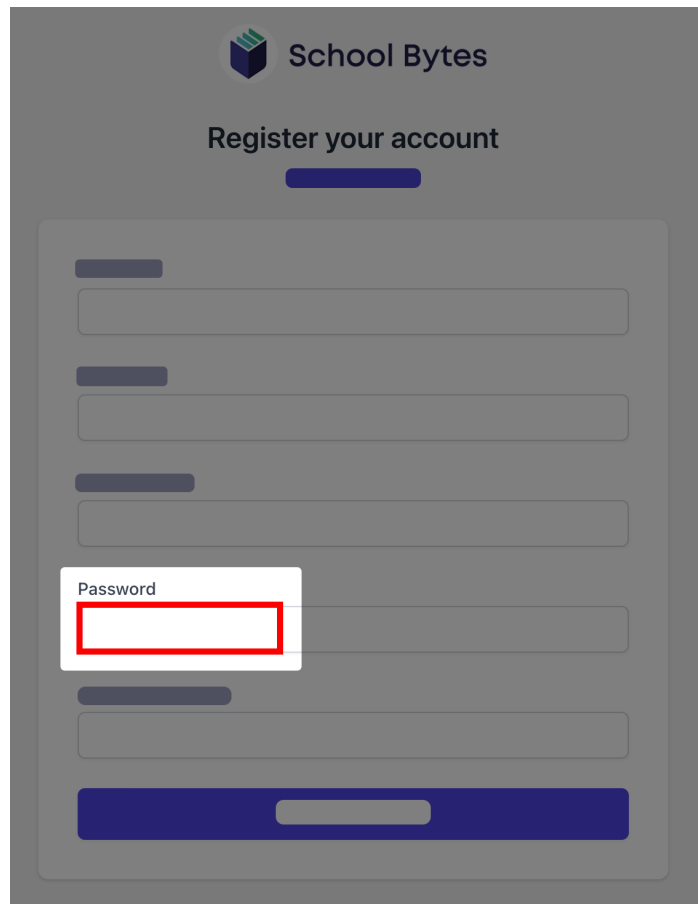
The screenshot shows the 'Register your account' page for School Bytes. The page has a dark grey background with the School Bytes logo at the top. Below the logo is the title 'Register your account' and a blue button. The registration form consists of several input fields, each with a dark grey label above it. The 'Last name' field is highlighted with a white box and a red border. At the bottom of the form is a large blue button with a white arrow pointing right.

5. Enter the email address that you use for school communication.



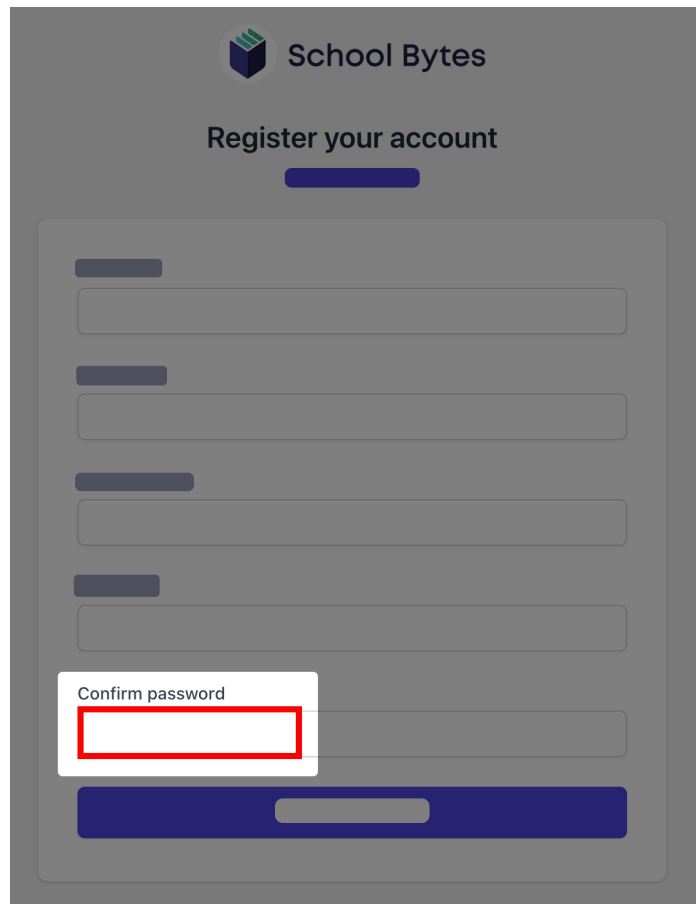
The screenshot shows the 'Register your account' page for School Bytes, similar to the previous one. The 'Email address' field is highlighted with a white box and a red border. The rest of the form, including the labels, input fields, and the bottom button, is identical to the previous screenshot.

6. Enter a password.



The screenshot shows the 'Register your account' page for School Bytes. The page has a dark grey background. At the top, there is the School Bytes logo (a blue cube with green lines) and the text 'School Bytes'. Below the logo is the heading 'Register your account' in white, followed by a blue button. The registration form consists of several input fields, each with a dark grey label above it. The fourth field from the top is labeled 'Password' and is highlighted with a red rectangular border. At the bottom of the form is a large blue button with a white outline.

7. Confirm the password.



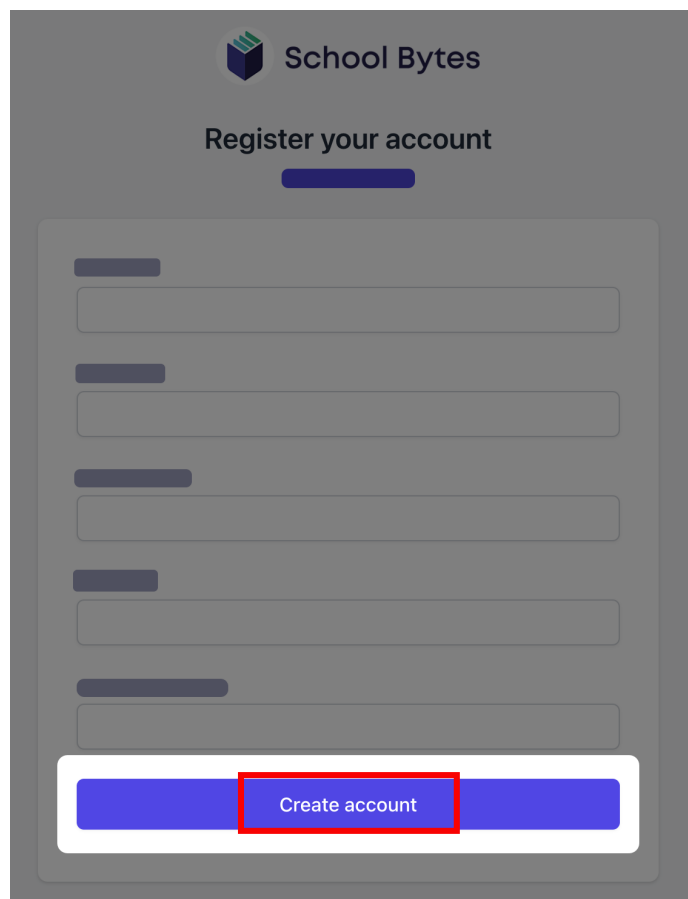
8. Select create account.

An email will be sent to the email address nominated so that you can verify your access to the email address.

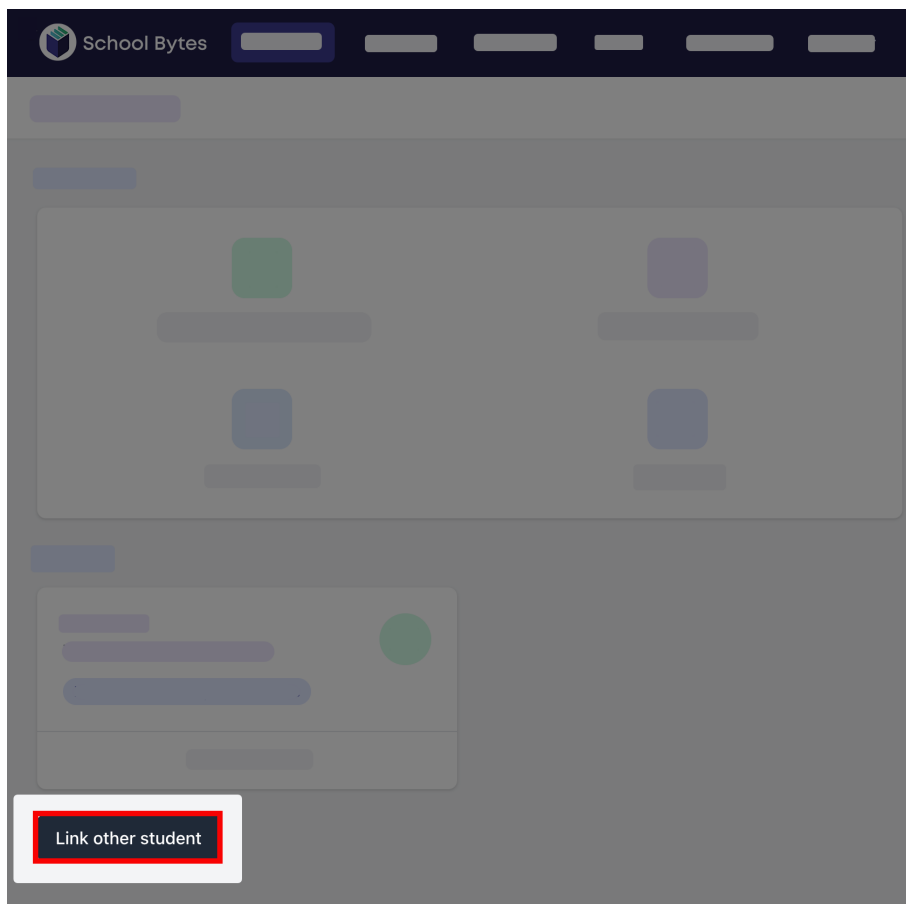
Once you have created your account, log in to the School Bytes parent portal.

You can now link your account to all students in schools that use the School Bytes platform.

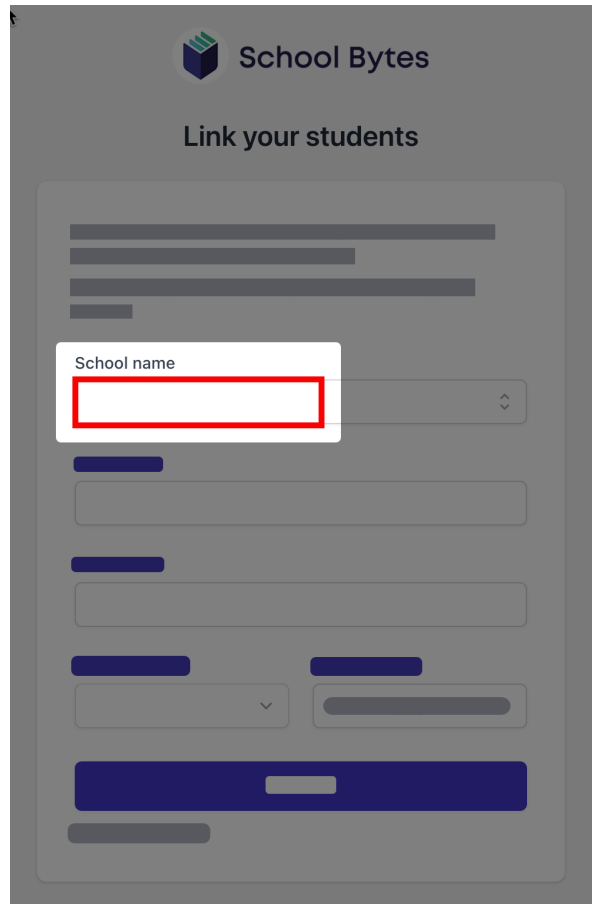
When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.



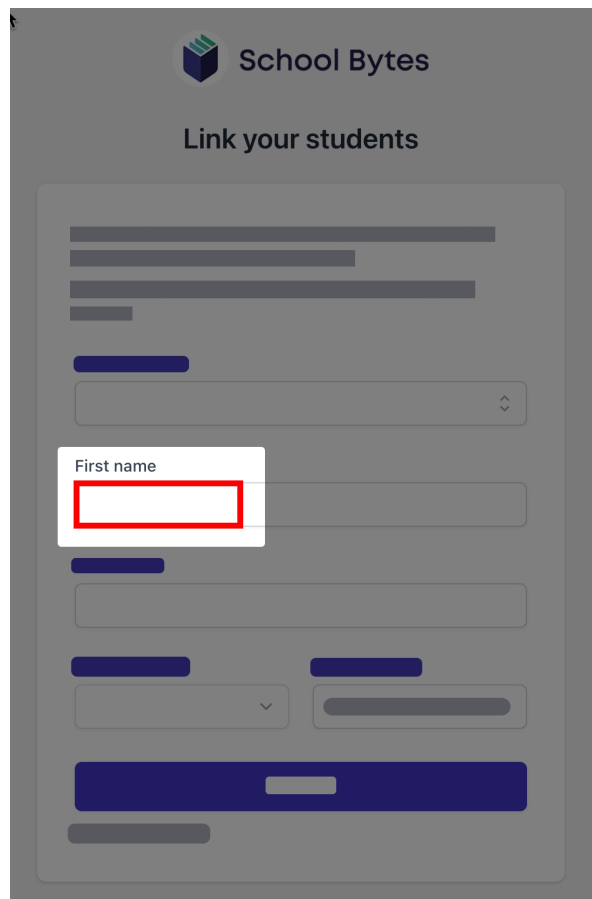
1. Select link other student.



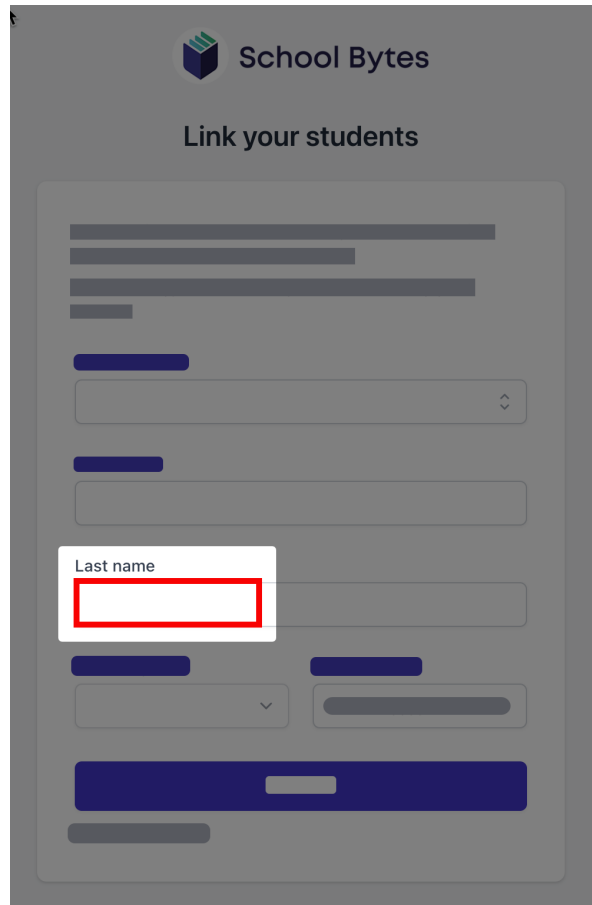
2. Search for the school's name.



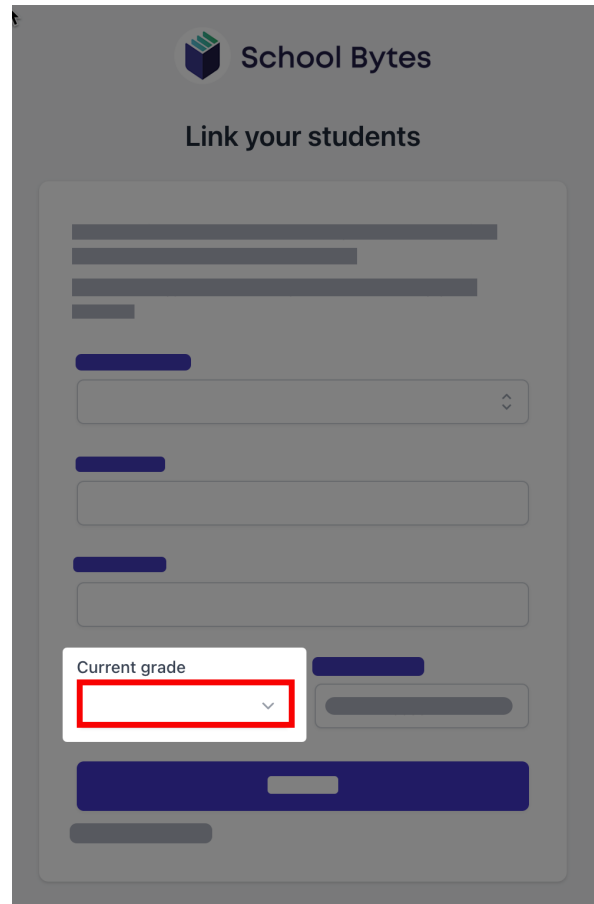
3. Enter the student's first name.



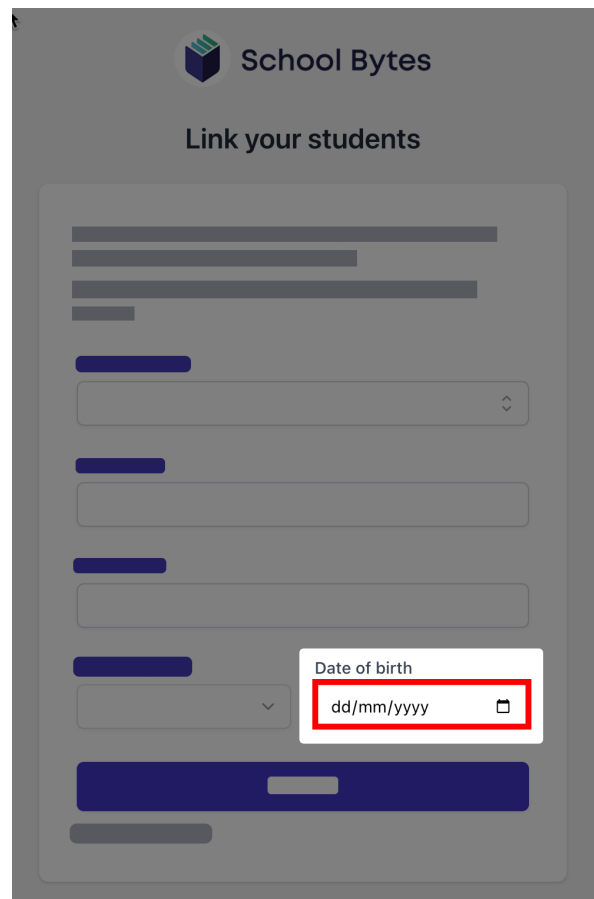
4. Enter the student's last name.



5. Select the student's current grade.



6. Enter the student's date of birth.




7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.



The screenshot displays the 'Link your students' interface in the School Bytes parent portal. At the top, the School Bytes logo and the title 'Link your students' are visible. Below the title, there is a form with several input fields, some of which are partially obscured by dark blue bars. At the bottom of the form, there is a prominent blue button labeled 'Search', which is highlighted with a red rectangular box.